

Physician IT Update

March 2009

*From the desks of Sarah Hsia, M.D.
and Vince Furrey, M.D.*



Thank you to those of you who have been attending Physician Advisory Group meetings and giving us your feedback about processes and applications along the way.

We believe that we have a good grasp on what the top physician issues are related to IT projects, including Cerner. We know many of you feel these are issues that have existed for a long time. As we move forward, please understand that some of the issues that have been brought up will be able to be remedied in the short term, while others will take longer.

As the Physician Clinical Informatics Liaisons, a large value we are bringing to you is the work we do behind the scenes daily to help champion physician issues and also help NAH and Perot set priorities. We're working hard to develop processes to support these concerns. For instance, we are now meeting twice monthly with Perot leadership over clinical projects for updates and to give input. And we are participating in the budget process.

In the past couple of weeks we have been updated on faster sign-on and access to workstations. Perot has been testing a handful of login solutions on a few computers throughout the hospital to gather data about which solutions may be the most promising. Toward the beginning of June, Perot will begin systematically touching every computer to establish a standardized desktop with consistent look and access to function. Faster sign-on will be implemented with migration from Novell to a Microsoft platform and using Citrix Neighborhood Program for access to a select few clinical

applications. Clinical workstations will be touched first, and should be completed in the fall.

Words from Stu Cohen, M.D., CMIO

I want to thank Drs. Hsia and Furrey for giving me this bully pulpit to share my thoughts with the medical staff at NAH. As many of you are already aware, we have begun our CPOE (Computerized Provider Order Entry) project. The first phase of the project was to collect from you all of the order sets that you are currently using as well as those you would like to use in the future. These are being compiled by our hardworking staff and reconciled with order sets from Zynx.

Zynx is a national company that provides evidence-based order sets, orders, rules and alerts that could be used in our electronic medical record. Our intention is to merge the order sets from Zynx with the order sets you have provided. These will be put into the PowerChart solution where the order set and the evidence will be available for the clinician.

If you have not submitted your order sets, please send them to me via interoffice mail or GroupWise email at stuart.cohen@nahealth.com. We have an exciting future in front of us and I look forward to working with each of you to make your world easier and safer for you and your patients. Thanks.

EasyScript Update

EasyScript is now live at all three Emergency departments throughout NAH. The purpose of this tool is to print prescriptions from Cerner and automatically update the Med Profile at the same

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time. It is a piece of medication reconciliation that the EDs have been working on diligently. Training has occurred on the use of this application, but if additional training is needed, please contact the physician support team at 213-6524 (ext. 16524).

Developing Your Macros in Cerner

For PowerNote and PowerNote ED users, there are many custom shortcuts that can be developed to make the application more efficient. These shortcuts, called macros and precompleted notes, can be developed with the help of the physician support team. If you would like assistance setting up your customization, call 213-6524 (ext. 16524).

Tips and Tricks

When documenting in Cerner, do not cut and paste labs into your clinical note. They will not be able to be printed with the chart.

eMAR goes live soon

eMAR is the Electronic Medication Administration Record portion of Cerner, which will go live at VVMC March 24 and at FMC June 23. eMAR will enable physicians to view when medications were given and sort drugs by class.

When it goes live at Verde, FMC will be able to see what medication orders are active, but will not be able to see when a medication was given until go-live in Flagstaff.

Physicians can see changes online at www.FlagstaffMedicalCenter.com and www.VerdeValleyMedicalCenter.com under the “For Physicians - Computer Support and Training” section.

Physician IT Support

FMC

24 hours a day

213-6524 (ext. 16524)

VVMC

7 a.m.-10 p.m.

639-6524 (ext. 36524)

physiciansupport@nahealth.com

Upcoming

Physician Issues Action Team
Every Wednesday
9-11 a.m.
FMC Ponderosa Room/VVMC C
Teleconference available

Physician Advisory Group
Every second Wednesday
5:30 p.m.
McGee Auditorium/VVMC C
Light dinner provided
Videoconference available

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